Crisis is a concept which threatens the targets, to be in a difficult situation both managers and employees, has a multiple interests and complex structure. In this context, it is necessary to show how to prevent a possible crisis, to be able to make the least damage from the threats and in addition to transforming the developments during crisis environment to opportunities. It is more affected by crises than other sectors due to the tourism sector's structure. Hotel enterprises, which are an integral part of the tourism sector, are also the tourism businesses that are most affected by the crisis. In this study, the types, causes and consequences of probable or emerging crises in hotel enterprises, crisis management approaches and solution strategies for crisis management (crisis, immediate and after crisis) were discussed in terms of crises, business and human resources. According to the findings obtained from this study, it is necessary for the hotel enterprises to manage the human resources policies very well and it is not necessary to take the first conceived occupations out of work. In this context, the establishment of crisis management teams in order to prevent crises in hotel operations and to form strategies in the management of crises will benefit for the successful implementation of human resources policies.