THE UNSEEN SIDE OF NEGLECT AND ABUSE: THE IMPORTANCE OF ASSISTANT PERSONNEL EDUCATION IN HEALTH SERVICES AS A PRECAUTION AGAINST ELDER ABUSE AND NEGLECT

Determination of abuse and negative attitudes towards the elderly is important in enhancing awareness of the subject and in raising the knowledge level of the individuals providing care to the elderly. The aim of the study is, in the case of the Public Training Center, to assess the effect of the training, which was given to the assistant staff regarding "the elderly abuse and neglect, attitudes towards the elderly", to the level of knowledge and attitude. The target group is assistant personnel who registers for the Patient and Elderly Accompanist and serve at the hospital. In the study, pre-test/post-test design was used to determine the effect of the training. The questionnaire was applied to the trainees before the training and 3 months after the training. The study evaluates socio-demographic characteristics of the personnel, attitudes towards the elderly and the level of knowledge about the elderly abuse, the effect of education on attitude and knowledge. A questionnaire was created based on the relevant literature. Descriptive statistical methods were used while evaluating the data. "Paired-t" test was conducted to determine the effect of education on attitude and knowledge level. It has been determined that the education is effective in increasing the level of knowledge on the elder abuse and neglect and positive attitude towards the elderly.

Keywords
Elderly abuse, Elderly neglect, Attitudes towards the elderly, Assistant personnel, Education